

Head Office, Dhaka

Date: 03 November, 2021

Request for Quotation (RFQ):

1. NFC enabled Credit Card (EMV Chip + NFC + Magstripe)
2. EMV Chip Debit Card (EMV+ Magstripe)

Opening date for Submission of Quotation	04 November, 2021 10:00 AM
Closing date for Submission of Quotation	10 November, 2021 04:00 PM

Schedule

1. Bidder's Particulars:

a. Name of the Company	:	
b. Address	:	
c. Contact Person	:	
d. Phone Number	:	
e. Company Overview	:	
f. Country of Chip, Plastic Manufacturing& PIN printing Company with authorization letter	:	
g. Experience of the Bidder	:	

Technical Specification

Dual Interface Card (EMV Chip + NFC + Magstripe)

Product Description	Company & Specification	Company & Specification	Company & Specification
Product Brand	G & d	KONA	ECP
Manufacture Company	Samsung	Samsung	Infineon
Origin Country	Germany	South Korea	China
Chip OS & App. Manufacturer	Giesecke + Devrient	KONA	Eastcompeace
Global Platform Version	GP v2.1.1	GP v2.1.1	GP v2.1.1
JavaCard Version –VISA	JavaCard 3.0.5	JavaCard 3.0.4	JavaCard 3.0.1
VSDC Version	VSDC 2.9 qVSDC(PayWave)	2.8.1f1, PayWave	VSDC 2.9,PayWave
Chip Interface	Dual Interface (EMV Chip + NFC + MS)		
Authentication Type	DDA or CDA, please mention		
Card Memory (minimum)	Minimum 12Kb (Free Memory) or above		
Contact Interface	VISA/ISO Standard		
Protocols	Contact: ISO 7816		
	Contactless: ISO 14443		
Data Encryption Standard	DES/AES & RSA/ECC		
Magnetic Stripe	ISO Standard Black HiCo 2750 0e, 3 tracks		
Data Retention	To be mentioned by the Bidder		
Write Endurance	To be mentioned by the Bidder		
Ambient temperature	To be mentioned by the Bidder		
PIN and Color	Silver/Gold (as per Design). 6 PIN (Small) Chip		
Core Color & Material	Color Core PVC(As per design)		
Signature Panel	Visa Standard/ISO Standard		
Size	85.725 mm X 53.975 mm X 0.76 mm Or ISO Standard		
Design & Color	As per bank design & YMCK Color with Hot stamping on SBAC “Logo & Platinum”		
Outlook & Finishing	Laminated and Matt		

EMV Chip Card (EMV + Magstripe)

Product Description	Technical Specification
Operating System	Global Platform Version GP v2.1.1
Contact Protocol	T=0 (default) and T=1
Application	VSDC 2.8.1 F1 or higher
LOA Expiry Date	12 th November, 2031
Protocol	Contact Interface with T=0 (Default) and T=1 protocols according to ISO/IEC 7816

Technical Name & Version	Please specify/Java Card 2.2.1
Chip Interface	Support both
Authentication Type	DDA/CDA
Data Encryption Standard	DES, AES, RSA, EEC
Memory	Minimum 12Kb (EEP) Free Memory
Chip Manufacturer	Samsung
Chip Color & PIN	Silver. 6 PIN (Small) Chip
Core Color & Material	Color Core PVC(As per design)
Design Color	4*4 Color with Hot stamping on SBAC "Logo"
Outlook & Finishing	Laminated and Matt
Hologram Logo	VISA Dove(Silver or gold)
Size	85.725 mm X 53.975 mm X 0.76 mm Or ISO Standard
Magnetic Stripe	ISO Standard Black HiCo 2750 0e, 3 tracks
Signature Panel	Visa Standard/ISO Standard
Design	As per bank design & YMCK Color with Hot stamping on SBAC "Logo"
Country of origin	<Mentioned by vendor>
Country of Manufacturer	<Mentioned by vendor>

Required Quantity

SL	Product Name	Brand	Card Technology	QTY(Pcs)	Remarks
01	Platinum Credit Card	VISA	EMV Chip + NFC + Magstripe	3,000	
02	Premium Category Platinum Credit Card	VISA	EMV Chip + NFC + Magstripe	1,000	
03	Gold Credit Card	VISA	EMV Chip + NFC + Magstripe	3,000	
04	Debit Card	VISA	EMV Chip + Magstripe	30,000	

3. Delivery Lead-time:

Supplier must provide the project plan with this offer with details as following sample:

SL	Description	Lead Time	Remarks
1	AI Design Collection From Bank	As per bank	Bank need to Provide
2	E-proof Creation	3-5 working days	Provided by Supplier/Principal/Factory
3	E-proof Signature Approval	3 working days	Provided by Bank
4	E-Proof Submission	3 working days	Provided by Supplier/Principal/Factory
5	E-proof Approval	3-5 working days	Provided by VISA/MC
6	Sample Card Design (if required by bank)	1-2 weeks	Provided by Supplier/Principal/Factory
7	Sample Card Approval	3-5 days	Provided by Bank
8	Mass Production & Shipment	45 days	Final Approval Provided by Bank/VISA/MC

9	White Plastic (Test) Supply (In parallel with Sample Card Design lead time.)	2-3 weeks	Provided by Supplier/Principal/Factory
10	Testing (In parallel with Sample Card Design lead time.)	3-4 weeks	Provided by Bank/MC/VISA

Terms & Conditions:

1. The rate on total amount has to be quoted both in figures and in words. The quoted rate must be for finished job including all local handling of materials, incidental charges, overhead, all types of taxes including C&F, contractor's profit carrying cost up to delivery at SBAC Bank, Card Division, BSC Tower, 6th floor, 2-3 Rajuk Avenue, Motijheel C/A, Dhaka 1000.
2. Delivery lead-time: For Complete Card Plastic: Within 1 month from the date of VISA E-proof Approval.
3. Detail Technical Specifications along **with country of origin** of the paper must be mentioned in the offer and all the relevant documents including Catalog and Brochures must be attached with offer. Vendor has to provide **valid authorization letter** from the Chip Card Manufacturer as authorized dealer/distributor of the said product and they will provide the proof of document of Authorization Letter from the Chip OS Manufacturer due to technical support of the offered product.
4. Supplier need to have experience of supplying EMV Chip Card to at least 1 **commercial bank under Q-Cash consortium** in Bangladesh. Copy of work order along with completion certificate from the bank has to be submitted with offer as proof of evidence. Without submission of this, the supplier shall be disqualified.
5. Supplier need to have experience of supplying Dual Interface Card (i.e. NFC & Chip) to at least in **1 commercial bank under Q-Cash Consortium** in Bangladesh. Copy of work order with value along with completion certificate from the bank has to be submitted with offer as proof of evidence. Without submission of this, the supplier shall be disqualified.
6. Following papers/documents must be submitted along with the proposal:
 - a. Client list with Experience Certificate for similar works with contact details for verifications.
 - b. Authorization Letter from Chip OS Manufacturer for technical support and others.
7. Country of Origin of documents must be supplied with bill to receive the payment upon completing the job, otherwise bank will not pay the bill.
8. Quotation to be addressed & submitted to **“The Head of Card & DFI Division, SBAC Bank Limited, Head Office, BSC Tower, 6th Floor, 2 - 3 Rajuk Avenue, Motijheel C/A, Dhaka 1000, Bangladesh”**. Bid documents must be contain 02 (Two) separate Envelops for **Technical & Financial Offer** within 10th November 2021 from 10 AM to 4 PM. Only the Technically qualified bidders will be requested for the further negotiations if required, based on Financial Offer.
9. Bank reserves the right to accept/ cancel/ reject any offer without assigning any reason. SBAC is not obliged to purchase the lowest offer or any offer at all. SBAC reserves the right to share the

Bidder's response to this RFP with its advisors and concern Business Units. SBAC reserves the right to: conduct negotiations with one or more Bidder and/ or accept the Bid without any negotiations. Manipulation, any kind of unusual approach, failure to submit the proposal/offer within stipulated time frame or any false documentation will be treated as "Disqualification" to attend in the bidding. Bank can issue separate work order to different vendor for supplying different item mentioned in the schedule. Bank is not bound to give any explanation to any bidder for this reason.

10. **VAT & TAX:** Bank will deduct VAT & Taxes (AIT) as per Govt. rule as per supply items. However if supplier provide the Mushok Challan-6.3 along with proper LC & Custom Payment documents VAT will be exempted. For AIT, supplier will pay the remaining amount of AIT after custom payments against SBAC products.

Signature

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Name of the Signatory : Mohammad Shafiul Azam

Designation of the Signatory : Vice President

Name of the Company : SBAC Bank Ltd.

Date : November 3, 2021